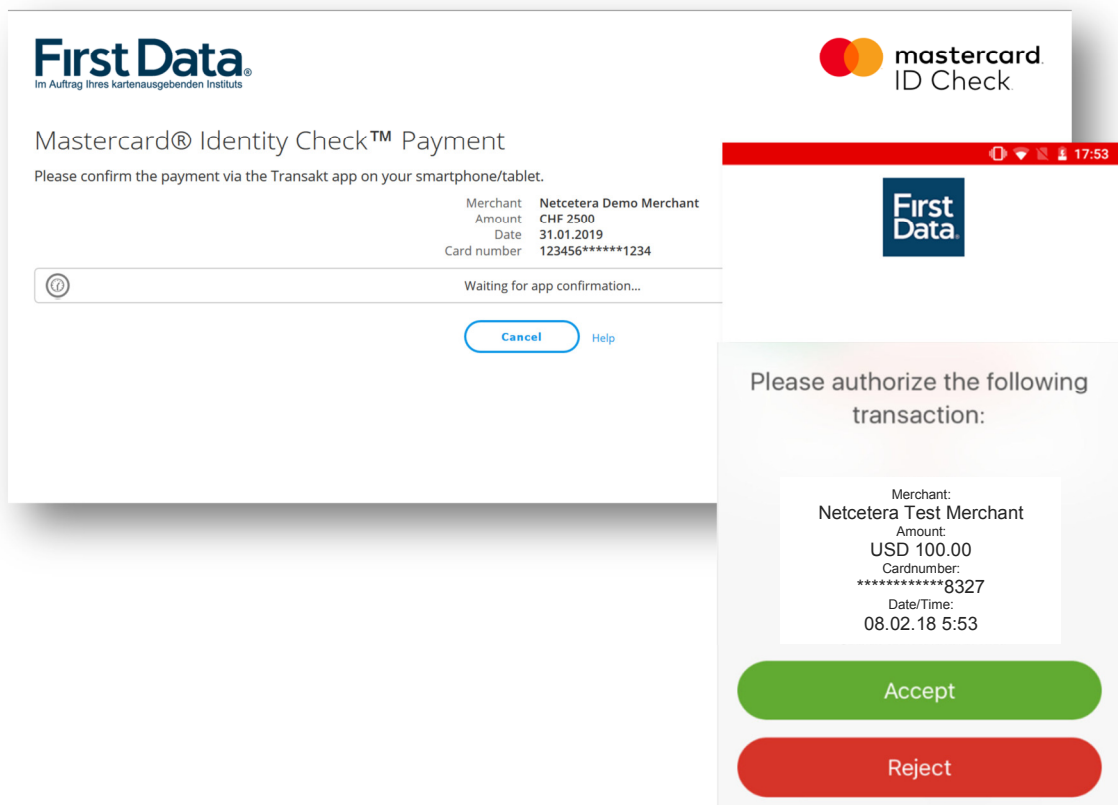# ONLINE-SHOPPING WITH „MASTERCARD® IDENTITY CHECK^TM"

As a registered cardholder, you will be forwarded directly to the payment process with Mastercard® Identity Check™ when making an online purchase. The relevant purchase information is listed there. An automatic risk check determines whether you have to authenticate yourself or whether the purchase is completed immediately (with a low risk). In case you have to authenticate yourself, both procedures are described.

Transaction App procedure

If you have registered your card for the Transakt app procedure, you will simultaneously receive a push message on your smartphone and will be prompted to release the payment in the Transakt app. If you have suppressed messages from this app, open the app manually and release the payment there.

If the biometric identifier (fingerprint or face ID) is not recognized, you will be prompted to enter the PIN you assigned during registration instead.

If you have released the payment by app, the merchant receives the release and the purchase is completed. In your browser window you will automatically be redirected back to the online shop.

mobileTAN

If you have registered your card for the mobileTAN procedure, you will also be forwarded directly to the payment process with Mastercard® Identity Check™ . The relevant purchasing information is listed and the last 4 digits of your mobile phone number are displayed.

You will be asked to enter the TAN that has been sent to you in the meantime and, if applicable, to answer the security question you selected during registration. This will be followed by the actual online authorisation.

Note on SMS: The name "First Data" appears as the sender of the SMS. The transmission time for an SMS depends on your network operator. First Data's responsibility ends when the SMS is delivered to the network operator.